

**Immediate Past President**

Eric Schreiber  
Ernst & Young LLP  
41 S. High Street, 1100  
Huntington Center  
Columbus, OH 43215

**Chapter President**

Cindi Feldner  
Motorists Insurance Group  
471 E. Broad Street  
Columbus, OH 43215

**Vice President**

Andrea Iacoboni  
Nationwide Insurance  
One Nationwide Plaza  
Columbus, OH 43215

**Treasurer**

Tom Happensack  
Safe Auto Insurance  
4 Easton Oval  
Columbus, OH 43219

**Secretary**

Maya Thompson  
Grange Insurance  
671 S. High Street  
Columbus, Ohio 43206

**Chapter Board Members**

Sharon Enright  
Nationwide Insurance  
One Nationwide Plaza  
Columbus, OH 43215

Pete Love  
JPMorgan Chase & Co.  
1111 Polaris Parkway  
Columbus, OH 43240

William Miller  
KPMG LLP  
One Nationwide Plaza  
Columbus, OH 43215

John Rosan  
Pricewaterhouse Coopers LLP  
41 S. High Street, 25<sup>th</sup> Floor  
Columbus, Ohio 43215

Carolyn Schaeffer  
Grange Insurance  
671 S. High Street  
Columbus, Ohio 43206



November 21, 2011

Gabriel Zubizarreta  
SVACPA

Dear Gabriel,

The entire board of the Ohio Chapter of the Insurance Accounting and Systems Association, very much appreciates your assistance with the 2011 Ohio Chapter Annual Conference.

Thank you very much for the time you took to prepare and to present to our members. We are pleased that individuals like you are willing to share your time and insights in fulfillment of our mission to enhance the insurance education and learning opportunities of our members.

Thank you again for your efforts and commitment.

Sincerely,

*Cindi Feldner*

*Eric Schreiber*

*Tom Happensack*

*Peter J. Ford*

*Carolyn Schaeffer*  
*Sharon Enright*

*Andrea Iacoboni*  
*John Rosan*



**INTERNATIONAL OFFICE**

P.O. Box 51340  
Durham, NC 27717  
(919) 489-0991  
Fax: (919) 489-1994  
www.iasa.org